

# Rancho San Joaquin

## Rent Out Your RSJ Condo Unit? Know Your Responsibilities

When renting a condo in an HOA, the homeowner has a number of responsibilities to the HOA and to their tenants, which are listed below.

### If you rent out your condo unit, you are responsible for the following:

- You must inform your tenants about [our HOA rules and policies](#) and ensure that they comply with them, as you will be held accountable for any violations.
- Make sure they read [our Parking Enforcement page](#) on [RanchosanjoaquinHOA.com](#) which includes instructions on how they can register their vehicles for a virtual parking permit with our Patrol Masters vendor, and how to safelist a guest vehicle for overnight parking.
- Maintain open communication with [FirstService Residential](#) regarding any concerns or issues related to your tenants.
- While our HOA maintains the common areas, you are responsible for all repairs and maintenance within your condo unit. [View a list of what items are the homeowner's responsibility](#)
- **Your tenants must communicate HOA requests to you** (or to your rental property manager) in which [you are responsible for submitting maintenance requests and questions to FirstService](#). This includes pool key requests, common area and landscape maintenance requests, and general HOA questions.

For emergency issues, such as large irrigation water flows due to a broken valve, anyone may contact [FirstService's 24/7 Customer Care Center](#) at **800-428-5588**.

For gas leaks/safety issues, call SoCal Gas at **800-427-2200**. For electrical outages, call SoCal Edison at **800-655-4555**. For all other life-threatening emergencies, **dial 911**.

All of these afterhours emergency contact numbers are listed on our [Useful Contacts page](#) on [RanchosanjoaquinHOA.com](#).

## Short-Term Rentals Are Not Allowed in Irvine, Including Our HOA

Short-term rentals of whole homes or rooms are PROHIBITED in our HOA community [per City of Irvine Zoning Section 3-25-3.A](#). The city may issue the homeowner administrative fines of \$1,500 each day with the possibility of it leading to a misdemeanor.

If you believe a short-term rental is operating in our HOA community, contact the City of Irvine's 24/7 Code Enforcement Hotline at **949-724-6326**. You may also submit a complaint online at <https://user.govoutreach.com/irvineca>.

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## **Tenants Can Sign Up On Our Email List Too!**

Encourage your tenants to [sign up on our HOA email list on RanchosanjoaquinHOA.com](https://RanchosanjoaquinHOA.com) in which they will occasionally receive news and updates geared toward those who rent in our HOA so that they keep informed about our community.